# **Breeze Frequently Asked Questions**

### What is Breeze and how does Breeze work?

Breeze is a free Chrome Extension that lets you organize all your shopping items in 1 place and checkout from multiple stores in 1 click. After adding Breeze to your Chrome browser, quickly set up your account and keep an eye out for Breeze when you shop on our partnered stores!

When you shop, 'Save to Breeze' buttons automatically add items into your Breeze wishlists, and 'Add to Cart' buttons automatically add items into the Breeze universal shopping cart. When you're ready to make a purchase, checkout from all your stores through the Breeze extension in 1 click. How is this possible? Breeze autofills all your checkout information in the background to complete your purchase, so you don't have to!

Breeze never receives your money throughout any point in the purchase - all of your payments are completed directly through the retailer. We are just here to speed up that process by autofilling your checkout information. Yup, it's that simple.

## Is my credit card info safe?

Your credit card information is safe and secure at all times with Breeze. Your privacy is our priority. We use bank level security (256 bit encryption) to ensure that your information is always secure. We never see your credit card information, and we never sell any of your sensitive data to anyone. Ever. Breeze is only possible because of our amazing users, so it is our mission to make sure your information is always safe.

#### How do I return items ordered through Breeze?

Any returns should be handled directly with the store you purchased from. Breeze only autofills your purchase information at checkout, which means your order is completed with the retailer. For any problems with your order from Breeze, reach out to <u>team@breeze.shopping</u> and we will assist you with whatever you need!

#### Where can I use Breeze?

Currently, Breeze is in development, and we are working with the biggest retailers in the world to integrate our universal shopping cart and seamless checkout process. More information on available stores will be coming soon! Please send any requests of stores to be added to team@breeze.shopping.

#### How does Breeze make money?

Breeze makes money from our merchant partners, so Breeze can stay completely free for users like you. When you checkout with Breeze, we confirm the sale for our merchant, so we earn a small commission. It's a win-win-win!

#### **Other questions?**

We are always happy to help in any way we can! Please direct any other questions or concerns to <u>team@breeze.shopping</u>, even if you just want to say hi.